



ANNUAL REPORT

— 2021 —



President & Chairperson's Report

We moved into 2021 with hopes of a return to "normal," but soon realized a "new normal" would be the outcome. Pandemic news revolved between positive and negative and back again. Like everyone else, we took it one day at a time while continuing to push forward onto better things:

- Welcoming **15,166 new members**, bringing our total membership to **139,539**.
- Turning your deposits into community improvements – **lending more than \$933 million dollars through 26,444 loans**.

But it's more than new members and loans. It's giving back to members – **more than \$1.4 million in rebates, rewards and incentives, and \$8,677,811 paid out in dividends**.

Pushing forward to better things includes our focus on improvement. We implemented a **new phone system** in April to allow for better connectivity and shorter wait times. Although much improved from before, we fully acknowledge wait times remain a pain point for our members and appreciate your patience as we continue to find solutions for the best member experience.

We **grew our ITM fleet** to better serve you, with new machines in Galesburg, Milan and at 52nd Street – Moline (SouthPark). We expanded our footprint in June with a **new lending office in West Des Moines**, and again in September with the **acquisition of Summit Financial Consultants with IHMVU Investment Services**. Last, but certainly not least, our **system upgrade** in October gave us the opportunity to improve your banking experience now and in the future.

Improvement = innovation. And as Steve Jobs once said, "Innovation is the ability to see change as an opportunity – not a threat."

In this "new normal" of continuous change, know the two things that are constant: We'll always look for ways to improve and serve you better, and we're here as your financial pathfinder today, tomorrow and in the years to come.


Brian Laufenberg
President & CEO


Sam Kupresin
Board of Directors, Chair

Supervisory Committee Report

Appointed by the Board of Directors, your Supervisory Committee met throughout the year with IHMVCU management to ensure the effectiveness of internal controls, adherence to established policies and procedures, compliance with regulatory requirements and propriety of financial accounting and reporting.

Based on the results of the 2021 annual audit performed by certified public accountants CliftonLarsonAllen LLP, as well as audits conducted by the National Credit Union Administration and the Department of Financial Institutions, we conclude that IHMVCU has adequate financial controls and is financially sound.

Respectfully submitted,

Larry Wiemers
Larry Wiemers
Supervisory Committee, Chair

We're committed to holding IHMVCU to the highest standards

Board of Directors

Sam Kupresin, Chair
Tom Terronez, Vice Chair
Chip Irwin, Secretary/Treasurer
Jeff Carr
Tim Considine
Megan Early
Kristin Glass
Tom Kale, Jr.
Melissa Pepper
Larry Wiemers

Supervisory Committee

Larry Wiemers, Chair
Tim Considine, Secretary/Treasurer
Megan Early
Kristin Glass
Matt Mendenhall
Melissa Pepper

Statement of Financial Condition

*unaudited

Balance Sheet	2021	2020
<i>Assets</i>		
Loans to Members	\$1,491,437,650	\$1,353,530,655
Accrued Interest	\$4,081,249	\$3,769,948
Reserve for Loan Loss	(\$19,418,118)	(\$21,878,971)
Cash	\$67,200,171	\$93,494,279
Government Securities	\$145,887,150	\$118,557,632
Equity Investments	\$5,707,020	\$4,961,554
Investments in Alloya Corporate CU	\$300,000	\$300,000
Furniture & Fixtures (net of depreciation)	\$8,806,331	\$9,592,885
Building & Land (net of depreciation)	\$44,758,059	\$43,488,454
NCUA Insurance Fund	\$15,539,212	\$13,512,954
Other Assets	\$63,421,616	\$73,200,634
Total Assets	<u>\$1,827,720,340</u>	<u>\$1,692,530,024</u>
<i>Liabilities and Members Equity</i>		
Shares of Members	\$1,319,075,265	\$1,138,076,138
Term Deposits	\$282,558,199	\$357,921,544
Accrued Certificate Dividends Payable	\$139,515	\$271,538
Other Liabilities	\$65,292,573	\$60,019,756
Total Liabilities and Shares	<u>\$1,667,065,552</u>	<u>\$1,556,288,976</u>
Regular Reserve	\$18,545,372	\$18,545,372
Secondary Capital	\$200,000	\$400,000
Undivided Earnings	\$113,112,429	\$106,119,918
Other Reserves	\$2,013,672	\$4,183,246
YTD Net Income	\$26,783,315	\$6,992,512
Total Members Equity	<u>\$160,654,788</u>	<u>\$136,241,048</u>
Total Liabilities, Shares & Members Equity	<u>\$1,827,720,340</u>	<u>\$1,692,530,024</u>
Income Statement		
<i>Income</i>		
Interest on Member Loans	\$69,369,220	\$68,336,971
Interest on Investments	\$2,358,499	\$2,279,016
Total Other Income	\$34,007,081	\$29,113,115
Total Income	<u>\$105,734,800</u>	<u>\$99,729,102</u>
<i>Expenses</i>		
Dividend and Interest Expense	\$9,434,691	\$14,623,491
Other Expenses	\$69,516,794	\$78,113,099
Total Expenses	<u>\$78,951,485</u>	<u>\$92,736,590</u>
Net Income	<u>\$26,783,315</u>	<u>\$6,992,512</u>