

Online banking and mobile banking app deletion request

The Apple and Google Play Stores have implemented a requirement for financial institutions to provide our members and customers with the ability to request removal of their online accounts and any associated data. This requirement is the latest of many recent compliance updates from Google and Apple related to user privacy and data safety.

If you would like to request removal of your app accounts and related data, simply send us a [chat](#) during business hours and we'd be happy to assist you.

Please type "Remove Online/Mobile Banking Account" in the chat and one of our team members will confirm the request is valid and initiate the process.

Upon execution of this request, IHMVCU will delete all associated data held in our digital and internet banking system. This data will no longer be accessible or available to any party. Your accounts will remain active, and your accounts transaction history will remain in our main system history as long as your accounts are open, but all online banking and mobile banking data will be deleted.

If you should have any questions, please send us a [chat](#) or give us a call at 800-722-0333 and we'll be happy to assist you.